



NOVEL CORONAVIRUS (COVID-19) PRECAUTIONARY MEASURES

In view of the Coronavirus (COVID-19) outbreak, Panda Hotel has introduced new hygienic practices to ensure hygiene safety and protect guests and employees from a possible virus infection, included but not limited to the following.

Room Guest

- All guests are requested to wear mask, have their body temperature measurement and hands' disinfection at front desk while checking-in.
- All guests are required to fill in "Health Declaration Form" while checking in.
- If guest is suffered from fever or other influenza-like symptoms, guest will be advised to wear a surgical mask and seek medical advice promptly.
- All guests are required to undergo Hygiene Check Station at hotel lobby with body temperature measurement, shoes sanitization on sterilized carpet and alcohol-based hand gel sterilizer.
- The frequency of cleaning and disinfection of public area such as lifts, escalators and lobby with 1:49 diluted bleach are increased to every two hours.
- The cleaning and disinfection of guestrooms with 1:49 diluted bleach (including carpet, bathroom, and air-conditioning filter, floor drainage and other room facilities) are strengthened on daily basis.
- Air purifiers are set up on each floor corridor accordingly.
- Windows are opened for all check-out rooms to allow the air to circulate and disinfectant is sprayed before staff starts cleaning up the room.

Public Area

- The frequency of cleaning and disinfection of public area such as lifts, escalators, telephones, entrance door handles, washrooms and lobby with 1:49 diluted bleach is increased to every hour.
- Automatic sanitizing machines (LBS Swisher) are set up inside all guest lifts.
- 1:49 diluted bleach Bins for mask disposal are set up at 3/F guest lift lobby.

F & B

- Mobile disinfection atomizers with sterilization efficiency of 99% are installed in all restaurants, and full-scale disinfection is performed after each meal session.
- The restaurant air-conditioning system is regularly cleaned and inspected with qualified disinfectant.
- Guests are encouraged to apply alcohol hand rub and use disposable face mask covers for temporarily storage.
- Body temperature check for all guests and employees are conducted before entering the restaurant.
- All guests in restaurants are mandatory to wear masks, except during meal time.
- The number of guests in the restaurant is limited to half or less.
- Maximum of four people are allowed per table, and the distance between tables is at least 1.5 meters.

Banquet

- Provide temperature check service for event guests. If guest is suffered from fever or other influenza-like symptoms, guest will be advised to wear a surgical mask and seek medical advice promptly.
- Ensure the adequate washrooms and Hygiene Check Station to provide alcohol-based hand gel sterilizer.
- All staff must measure body temperature, disinfect hands and wear surgical masks before entering venue, and all food-handling staff must wear gloves and surgical masks during duty.



PANDA HOTEL

悅來酒店

新型冠狀病毒 (COVID-19) 預防措施

為應對新型冠狀病毒 COVID-19 的防控工作和衛生要求，悅來酒店於設施及餐廳加強多個防疫措施，使客人能安心入住/用餐，同時保障客人與員工的健康和安全。

酒店住客

- 所有客人辦理入住手續時前必須配戴口罩、量度體溫及消毒雙手。
- 所有客人需於辦理入住手續時填寫健康申報表。
- 如發現客人有發燒或其他呼吸道感染病徵，酒店立即勸喻客人戴上口罩並前往醫院求診。
- 酒店出入口均設有個人衛生站，備有消毒地毯，為每位進入酒店範圍的客人量度體溫，以及提供酒精搓手液。
- 即時加強公眾地方的清潔及消毒服務次數，每兩小時以 1 比 49 稀釋漂白水清潔消毒升降機、扶手電梯及大堂等位置。
- 每天以 1 比 49 稀釋漂白水加強清潔及消毒客房設備，包括地毯、浴室廁所、冷氣隔塵網、排水管道及其他房間設施等。
- 每個樓層走廊上亦增設了空氣淨化器。
- 酒店員工會在清潔房間打開所有退房的窗戶，以使空氣流通；並在開始清潔之前，向房間內噴灑消毒劑。

酒店範圍

- 每小時以 1 比 49 稀釋漂白水消毒升降機、扶手電梯、門口把手、洗手間及大堂等位置。每小時在大堂地毯及客房走廊上噴灑消毒劑。
- 在升降機內設有自動消毒機 (LBS Swisher)。
- 在三樓大堂設置了可丟棄口罩的垃圾桶供客人。

餐飲

- 於餐廳增添滅菌效能達 99% 的移動式消毒霧化機，於每個用餐時段後進行全方位消毒。
- 餐廳空調系統使用合規格的消毒清潔劑定期清理及檢查。
- 餐廳提供口罩套予每位客人，並提供酒精搓手液。
- 所有客人及員工進入餐廳均須量度體溫，確保並無發燒或其他病徵。
- 所有客人及員工身處餐廳內須一直佩戴口罩（除於飲食時外）。
- 餐廳人客數目限於座位半數或以下。
- 每張枱限坐四人，枱與枱之間保持 1.5 米距離，令客人安心進餐。

宴會服務

- 按實際需要情況為參與宴會人士提供體溫測試服務，如發現客人有發燒或其他呼吸道感染病徵，酒店立即勸喻客人戴上口罩並前往醫院求診。
- 會場內有足夠的洗手間及個人衛生站以提供酒精搓手液。
- 所有員工進入會場範圍前必須量度體溫、消毒雙手及配戴口罩；食物處理人員於工作時，必須戴上手套及口罩。



PANDA HOTEL

悦來酒店

新型冠状病毒 (COVID-19) 预防措施

为应对新型冠状病毒 COVID-19 的防控工作和卫生要求，悦来酒店于设施及餐厅加强多个防疫措施，使客人能安心入住/用餐，同时保障客人与员工的健康和安全。

酒店住客

- 所有客人办理入住手续时必须配戴口罩、量度体温及消毒双手。
- 所有客人需于办理入住手续时填写健康申报表。
- 如发现客人有发烧或其他呼吸道感染病征，酒店立即劝喻客人戴上口罩并前往医院求诊。
- 酒店出入口均设有个人卫生站，备有消毒地毯，为每位进入酒店范围的客人量度体温，以及提供酒精搓手液。
- 实时加强公众地方的清洁及消毒服务次数，每两小时以 1 比 49 稀释漂白水清洁消毒升降机、扶手电梯及大堂等位置。
- 每天以 1 比 49 稀释漂白水加强清洁及消毒客房设备，包括地毯、浴室厕所、冷气隔尘网、排水管道及其他房间设施等。
- 每个楼层走廊上亦增设了空气净化器。
- 酒店员工会在清洁房间打开所有退房的窗户，以使空气流通;并在开始清洁之前，向房间内喷洒消毒剂。

酒店范围

- 每小时以 1 比 49 稀释漂白水消毒升降机、扶手电梯、门口把手、洗手间及大堂等位置。每小时在大堂地毯及客房走廊上喷洒消毒剂。
- 在升降机内设有自动消毒机 (LBS Swisher)。
- 在三楼大堂设置了可丢弃口罩的垃圾桶供客人。

餐饮

- 于餐厅增添灭菌效能达 99% 的移动式消毒雾化机，于每个用餐时段后进行全方位消毒。
- 餐厅空调系统使用合规格的消毒清洁剂定期清理及检查。
- 餐厅提供口罩套予每位客人，并提供酒精搓手液。
- 所有客人及员工进入餐厅均须量度体温，确保并无发烧或其他病征。
- 所有客人及员工身处餐厅内须一直佩戴口罩 (除于饮食时外)。
- 餐厅人客数目限于座位半数或以下。
- 每张枱限坐四人，枱与枱之间保持 1.5 米距离，令客人安心进餐。

宴会服务

- 按实际需要情况为参与宴会人士提供体温测试服务，如发现客人有发烧或其他呼吸道感染病征，酒店立即劝喻客人戴上口罩并前往医院求诊。
- 会场内有足够的洗手间及个人卫生站以提供酒精搓手液。
- 所有员工进入会场范围前必须量度体温、消毒双手及配戴口罩；食物处理人员于工作时，必须戴上手套及口罩。